

## Current Student Survey 2009-2010

### Technology Report

A total of 2,500 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2009. Of the 2,500 surveys distributed, 45 were returned as non-deliverable. Of the 2,455 remaining surveys, 686 were completed for a response rate of 28%.

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of Webmail (mean=4.35) and are least satisfied with the availability of classes, sessions, or workshops for learning how to use software (mean=3.51).

	<b>1 - Very Dissatisfied</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Very Satisfied</b>	<b>Mean</b>
Uses of technology in classroom teaching	20 (2.9%)	59 (8.7%)	158 (23.3%)	232 (34.2%)	210 (30.9%)	3.81
Computer hardware available on campus for student use	30 (4.4%)	43 (6.4%)	182 (27.0%)	234 (34.7%)	186 (27.6%)	3.75
Computer software available on campus for student use	25 (3.7%)	41 (6.1%)	165 (24.4%)	239 (35.4%)	205 (30.4%)	3.83
Availability of classes, sessions, or workshops for learning how to use software	28 (4.1%)	69 (10.2%)	244 (36.0%)	205 (30.2%)	132 (19.5%)	3.51
Computer lab locations on campus	35 (5.2%)	72 (10.6%)	174 (25.7%)	220 (32.5%)	176 (26.0%)	3.64
Amount of help available to answer technology questions	28 (4.2%)	51 (7.6%)	203 (30.3%)	224 (33.4%)	164 (24.5%)	3.66
Use of the Student Technology Fee to improve the technical environment	41 (6.1%)	60 (8.9%)	200 (29.6%)	215 (31.9%)	159 (23.6%)	3.58

	<b>1 - Very Dissatisfied</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Very Satisfied</b>	<b>Mean</b>
Use of Student Registration System (LEONet)	18 (2.7%)	26 (3.8%)	112 (16.5%)	241 (35.5%)	282 (41.5%)	4.09
Use of Webmail	13 (1.9%)	11 (1.6%)	71 (10.4%)	214 (31.4%)	373 (54.7%)	4.35
Use of Blackboard	11 (1.6%)	20 (2.9%)	92 (13.5%)	237 (34.9%)	320 (47.1%)	4.23

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.46) and spreadsheets least frequently (mean=2.27). Tables 11-16 provide information on all participants' level of use on campus, as well as breakdowns by appropriate demographics.

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	<b>1 - Not at All</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5 - Frequently</b>	<b>Mean</b>
BlackBoard	30 (4.4%)	23 (3.4%)	48 (7.0%)	113 (16.5%)	466 (67.9%)	4.41
Word Processing	87 (12.7%)	46 (6.7%)	118 (17.2%)	131 (19.1%)	299 (43.6%)	3.75
Multimedia (CD/DVD)	240 (35.0%)	120 (17.5%)	131 (19.1%)	88 (12.8%)	100 (14.6%)	2.54
World Wide Web	44 (6.6%)	19 (2.8%)	59 (8.6%)	76 (11.1%)	480 (70.0%)	4.37
E-Mail	30 (4.4%)	19 (2.8%)	57 (8.3%)	77 (11.2%)	498 (72.6%)	4.46
Spreadsheets	285 (41.5%)	129 (18.8%)	132 (19.2%)	70 (10.2%)	66 (9.6%)	2.27
Student Administrative System (PeopleSoft)	37 (5.4%)	65 (9.5%)	178 (25.9%)	184 (26.8%)	216 (31.5%)	3.70