

Current Student Survey 10-11



Following is a list of student services, programs, activities and offices. In the first drop-down menu, please indicate how important you think each service is. In the second drop-down menu, please indicate your awareness of or satisfaction with each service.

Importance

	1 - Not at all Important	2	3	4	5 - Very Important	Response Count
Career Services	2.1% (9)	3.3% (14)	14.9% (64)	25.4% (109)	54.3% (233)	429
Disability Services	4.5% (26)	1.7% (10)	9.4% (55)	13.0% (76)	71.4% (416)	583
Student Government Association (SGA)	7.4% (43)	8.0% (47)	24.1% (141)	26.3% (154)	34.2% (200)	585
Office of Student Organizations & Strategic Initiatives	9.0% (52)	9.2% (53)	34.5% (200)	23.7% (137)	23.7% (137)	579
Office of Greek Life	31.4% (183)	16.0% (93)	28.0% (163)	12.2% (71)	12.5% (73)	583
Le Souvenir (student yearbook)	22.5% (131)	21.4% (125)	30.9% (180)	15.4% (90)	9.8% (57)	583
Southeastern Channel (campus television station)	20.6% (120)	18.9% (110)	32.6% (190)	14.1% (82)	13.7% (80)	582
KSLU (campus radio station)	17.7% (104)	19.3% (113)	31.9% (187)	17.7% (104)	13.5% (79)	587
Health Center	1.9% (11)	2.0% (12)	10.0% (59)	16.7% (99)	69.4% (411)	592
Financial Aid	0.8% (5)	1.2% (7)	4.7% (28)	8.1% (48)	85.1% (504)	592

Records & Registration	1.2% (7)	1.2% (7)	9.4% (56)	18.5% (110)	69.7% (414)	594
Textbook Rental	0.7% (4)	0.5% (3)	4.5% (27)	6.5% (39)	87.8% (524)	597
Shuttle Services (Lions Traxx)	8.0% (47)	7.0% (41)	17.5% (103)	22.1% (130)	45.3% (266)	587
Student Union	1.5% (9)	3.4% (20)	13.8% (82)	25.0% (148)	56.3% (334)	593
University Parking	1.2% (7)	1.0% (6)	6.5% (39)	9.0% (54)	82.2% (491)	597
Student Handbook	4.9% (29)	7.5% (44)	20.1% (118)	21.8% (128)	45.7% (269)	588
Center for Student Excellence	4.6% (27)	5.2% (31)	23.9% (142)	22.3% (132)	44.0% (261)	593
University Housing	7.4% (44)	2.9% (17)	9.5% (56)	15.0% (89)	65.2% (386)	592
Campus Dining Services	3.0% (18)	2.4% (14)	12.9% (76)	20.0% (118)	61.8% (365)	591
Multicultural/International Student Services	9.4% (55)	9.1% (53)	25.9% (151)	21.6% (126)	34.0% (198)	583
University Police Department	1.9% (11)	1.9% (11)	8.4% (50)	14.8% (88)	73.0% (433)	593
Lion's Roar (student newspaper)	8.8% (52)	11.4% (67)	29.2% (172)	26.3% (155)	24.4% (144)	590
Office of Student Conduct	6.2% (36)	8.4% (49)	25.5% (148)	27.4% (159)	32.5% (189)	581
Recreational Sports & Wellness	4.7% (28)	5.6% (33)	20.8% (123)	24.2% (143)	44.8% (265)	592
University Counseling Center	4.3% (25)	3.9% (23)	16.3% (96)	21.6% (127)	53.9% (317)	588
Leadership Development Services	8.3% (48)	10.9% (63)	35.6% (206)	20.8% (120)	24.4% (141)	578

Satisfaction

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Haven't Used	Unaware of	Response Count
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Career Services	0.5% (2)	3.9% (17)	10.4% (45)	13.2% (57)	13.7% (59)	55.7% (240)	2.6% (11)	431
Disability Services	0.3% (2)	1.5% (9)	2.9% (17)	4.8% (28)	8.5% (50)	79.2% (464)	2.7% (16)	586
Student Government Association (SGA)	3.3% (19)	3.3% (19)	16.3% (95)	16.2% (94)	17.0% (99)	37.3% (217)	6.7% (39)	582
Office of Student Organizations & Strategic Initiatives	1.2% (7)	2.8% (16)	11.0% (64)	11.0% (64)	9.1% (53)	43.8% (254)	21.0% (122)	580
Office of Greek Life	2.7% (16)	2.7% (16)	5.8% (34)	4.5% (26)	7.0% (41)	68.6% (399)	8.6% (50)	582
Le Souvenir (student yearbook)	3.1% (18)	6.6% (38)	13.4% (78)	9.8% (57)	7.8% (45)	53.6% (311)	5.7% (33)	580
Southeastern Channel (campus television station)	2.7% (16)	4.1% (24)	14.0% (82)	10.8% (63)	8.0% (47)	47.7% (279)	12.6% (74)	585
KSLU (campus radio station)	1.4% (8)	3.9% (23)	13.9% (82)	11.9% (70)	11.4% (67)	49.6% (292)	8.0% (47)	589
Health Center	2.7% (16)	2.9% (17)	11.1% (65)	14.0% (82)	20.3% (119)	47.2% (277)	1.9% (11)	587
Financial Aid	6.5% (38)	6.6% (39)	14.8% (87)	21.6% (127)	35.5% (209)	14.5% (85)	0.5% (3)	588
Records & Registration	3.4% (20)	6.8% (40)	21.5% (126)	32.8% (192)	27.0% (158)	7.3% (43)	1.2% (7)	586
Textbook Rental	1.0% (6)	3.8% (22)	6.7% (39)	19.3% (113)	67.0% (392)	2.1% (12)	0.2% (1)	585
Shuttle Services (Lions Traxx)	1.9% (11)	1.5% (9)	9.4% (55)	16.2% (95)	18.1% (106)	51.5% (301)	1.4% (8)	585
Student Union	0.9% (5)	2.4% (14)	19.2% (113)	30.3% (178)	37.6% (221)	9.0% (53)	0.7% (4)	588
University Parking	28.2% (167)	20.2% (120)	25.0% (148)	14.2% (84)	7.1% (42)	5.4% (32)	0.0% (0)	593
Student Handbook	1.5% (9)	4.1% (24)	18.5% (108)	29.3% (171)	27.3% (159)	17.7% (103)	1.5% (9)	583
Center for Student Excellence	0.7% (4)	2.4% (14)	14.4% (84)	15.9% (93)	22.9% (134)	35.1% (205)	8.6% (50)	584

University Housing	2.4% (14)	4.9% (29)	12.1% (71)	11.7% (69)	12.6% (74)	55.2% (325)	1.2% (7)	589
Campus Dining Services	2.4% (14)	7.2% (42)	21.5% (126)	26.8% (157)	24.6% (144)	17.1% (100)	0.5% (3)	586
Multicultural/International Student Services	0.5% (3)	1.5% (9)	7.5% (44)	6.2% (36)	6.9% (40)	64.7% (377)	12.7% (74)	583
University Police Department	5.6% (33)	6.5% (38)	16.7% (98)	23.0% (135)	25.9% (152)	21.8% (128)	0.7% (4)	588
Lion's Roar (student newspaper)	1.5% (9)	4.0% (23)	20.7% (120)	24.1% (140)	21.9% (127)	25.0% (145)	2.9% (17)	581
Office of Student Conduct	0.9% (5)	1.5% (9)	9.1% (53)	7.0% (41)	8.4% (49)	58.6% (341)	14.4% (84)	582
Recreational Sports & Wellness	0.7% (4)	1.9% (11)	13.1% (77)	15.8% (93)	28.1% (165)	36.7% (216)	3.7% (22)	588
University Counseling Center	0.9% (5)	1.7% (10)	7.8% (46)	7.2% (42)	10.9% (64)	69.1% (405)	2.4% (14)	586
Leadership Development Services	0.3% (2)	2.2% (13)	11.0% (64)	5.9% (34)	5.9% (34)	50.4% (293)	24.3% (141)	581
answered question								621
skipped question								131

It is also important to look at the discrepancy between the importance of a service and the satisfaction with the service. If a service is rated as very important, but satisfaction is very low, this indicates an area which needs to be addressed. The table below provides the mean difference between ratings of importance and ratings of satisfaction with each service, program, or activity. Students who responded “Haven’t Used” or “Unaware” for a service were not included in this analysis. The possible range is -4 to +4, with a negative number indicating a higher perceived importance than satisfaction. A positive number indicates that satisfaction is higher than importance. For example, if a student rated a service as Very Important (5) and rated satisfaction as Very Dissatisfied (1) then the difference rating would be -4. The area with the largest gap between importance and satisfaction was Financial Aid (-0.95), followed by University Housing (-0.92) and University Police(-0.83). The area with the smallest gap was Lion’s Roar (0.07) and Leadership Development (-0.07).

Mean difference between importance of and satisfaction with services, programs and activities.

Program, Service, Activity	Mean Difference Rating	Number of Students
Career Service	-0.54	179
Disability Services	-0.33	106
SGA	-0.32	325
Student Organizations & Strategic Initiatives	-0.21	204
Greek Life	0.10	133
Le Souvenir	0.30	236
Southeastern Channel	0.11	231
KSLU	0.27	249
Health Center	-0.70	298
Financial Aid	-0.95	496
Records & Registration	-0.82	535
Textbook Rental	-0.31	571
Lion Traxx	-0.25	273

Program, Service, Activity	Mean Difference Rating	Number of Students
Student Union	-0.29	526
University Parking	-2.24	557
Student Handbook	-0.25	469
Center for Student Excellence	-0.30	328
University Housing	-0.92	256
Campus Dining	-0.70	481
Multicultural/International Student Services	-0.14	132
University Police	-0.83	453
Lion's Roar	0.07	417
Student Conduct	-0.12	157
Recreational Sports & Wellness	-0.10	347
University Counseling Center	-0.38	167
Leadership Development	-0.07	147

Respondents were asked to comment about any of the student services, programs, activities, or offices provided by Southeastern.. A total of 195 respondents made a comment. The most common change was regarding parking (35.4%, 69 respondents), including dissatisfaction with the amount of student parking available and the amount tickets are written for. The next most common change dealt with financial aid (7.7%, 15 respondents), including incompetence of student workers, rudeness of all workers and a general lack of knowledge. Below are other themes, in order of endorsement:

1. Computer Labs (4.6%, 9 respondents) - no machines available or long lines; 24 hour computer lab not open 24 hours.
2. Eating options/meal plans (4.1%, 8 respondents) - including cost of food on campus and lack of healthy alternatives.
3. University Police Department (3.6%, 7 respondents) - rude and inconsiderate officers.
4. Wifi coverage (3.1%, 6 respondents) - including inconsistency and lack of coverage on campus, in particular in D Vickers.

All of the comments are presented below. These are verbatim statements from the students, the only editing was to remove obscene language, spelling and grammar is as the student wrote.

- My Academic Advisor in CSE was very helpful throughout the semester, she was very efficient and if she couldn't answer my questions on the spot she always got back to me with an answer as soon as she had one. I was also using the tutoring services at CSE, the only complaints there are: the tutor needs to KNOW what they are doing in order to help especially in math, and with subjects like Chemistry there needs to be more options for one-on-one tutoring because that is a very difficult subject.
- I was a commuting graduate student, so I did not have the opportunity to engage in the full spectrum of Southeastern's services. My undergraduate program was completed at Nicholls, and I feel the available facilities were comparable.
- not an on campus student many do not apply
- i was very unsatisfied with the tutoring sessions i had and the center for student excellence. as it turned out, the guy that was tutoring me in chemistry was teaching me the incorrect way the work through problems, as well as had problems trying to explain concepts to me or answer questions in a concise manner. as a result, i did not do well on my exams. by the time i figured out what was going on i was unable to pull my grade back up and had to drop the class.
- We need more computers and areas to park!!!
- The advising needs to be more thorough, or possibly less students per advisor! There were several times that I was not informed of important issues/requirements for my degree program.
- Everything is helpful.
- I do not appreciate the fact that I am charged for a student year book, regardless if I want one or not. How the heck do you get in there anyway? Also, the parking on campus this past semester was horrible. I pay the same parking fee as everyone else, but there is nowhere to park, unless one has an eight o'clock class. Other than that I love SLU. The learning environment is great, and the teachers actually care.

- I feel that the SGA has, on occasion, mis-used their funding on certain activities. I am NOT saying every activity, but there are a few events which the SGA financially supported that, to me, seem to have been just for the sake of a good time rather than educational and beneficial to the University. It seems that they run short of funding most semesters before mid-term week, sending out emails and what not saying there isn't any money left no more organizational grant applications will be excepted no travel grant applications will be excepted and so on. Bottom line, the money is being mis-used and the student body is becoming more and more aware of it.
- The people are very eager to help.
- Had a great 4.5 years here!
- Student Union needs brighter colors and needs to be cleaned and updated. Looks drab.
- The computer labs are horrible!
- Parking is horrible. There are times when it takes an hour to find a spot. .
- I wish we had more languages available to learn, like Korean or Arabic..something where the writing itself is a challenge. European languages are too easy.
- Parking is terrible, we all know. Having more than just three types of parking areas might be more accommodating, such as Junior/Senior parking then Sophomore parking, then still have your freshman and dorm parking available.I feel that this would be fair and easier to control than jsut upperclass or freshman.
- I'm disappointed that classes are only four days a week.For people that have to work and cant go to class for four days a week instead of going mo we fri now i have to jam all my classes into two days.17 hours into two days is very stressful.
- I'm so glad to be a lion!
- I do not believe that the yearbook is even necessary.. it should be offered as an option because most students do not care who they went to school with in college the friendships made in college last for a life time. It is a waste of money for the school to print all these books and force students to take them and then they end up in the trash or in the bathrooms or in a random parking lot. The school could use that money for something of more importance. Also the tv show is not important at all.. For most students TAKE A POLL i bet you will find that they do not even watch the channel or know it exists. The tvs in the union are nice but were not necessary at all either that was at least three thousand dollars that could've went to a teachers salary and not ave to cut back on hours for the upcoming spring 2010 and beyond classes.. Yes, having Fridays off will be nice, BUT I among many of my colleagues do not like the fact that there is only one teacher teaching ONE class and it has to be at 8am, now i know thats the luck of the draw; however, if there were more teachers offered for EVERY course such problems would not arise. Thats my two cents.. well more like 1 and a half.
- I think the school does a nice job of organization, however, the budget cuts are making classes and school inaccessible to students. The parking situation is pretty rough because if you are not here at 7:45 a.m. you are going to walk or catch the bus, still being late to your classes.
- Parking needs to be re-evaluated.
- All activities are great!
- Please creat more parking spots for the residential life parking. There should be a parking space for every bed in the dorms. That would make one parking spot available to each student.

- Health center does not have a doctor and the nurses are afraid to give very much help beyond common sense. I am a nurse and the lack of true help made me unhappy. I haven't used them again.
- I am very dissatisfied with the receiving, and correctly notating records. I have spent MORE time in the financial aid, enrollment and registration, and the College of Education department correcting mistakes. It has been an AWFUL experience to say the least.
- University parking, while extremely important to upperclassmen commuter students such as myself, has shrunk, while enrollment has remained steady during fall and spring. If construction must occur, then it would be better to make sure parking is not obliterated because of it *case in point, the side street between D. Vickers Hall and the Health and Fitness building.
- I am a grad student and do not come to campus.
- There are a lot of services, programs, etc. that I am unaware of or don't feel like I even know what they exist for. Maybe if there was an easily accessible online list that could briefly explain ALL of the things Southeastern offers that will generate more interest and response from the students.
- Se police are very rude to certain races and give tickets in areas even though they say anywhere after 4:00pm
- University parking for upperclassmen needs to be looked at again. there is usually no parking for those who come on tuesdays and thursdays at a later time then 8 or 9.
- My Math Lab and Course Compass in my opinion is a horrible way to teach math.
- The recent establishment of parking near the sims library,(to the left of the front entrance), was poorly prepared prior to installing of limestone. There are large holes that can swallow a small car, or at least cause them to bottom out. This and any other lots that need attention should be frequently monitored before damage to an auto occurs.
- The technology fee is a joke, in my opinion. Departments with state-of-the-art equipment seem to have acquired it through grants. Wireless Internet should be surrounding campus like a force field. Instead, in D Vickers where English, Communications, and Languages are centered there's not even wireless Internet in every classroom. In many ways, Southeastern is a second rate university. It comes with the territory of having little money and even less government support. But, issues like not having wireless Internet in every classroom should be reviewed in order to raise the standard. And student workers should not be allowed near the financial aid office. Every semester is a joke with that crew, from rudeness to incompetence.
- Fees for certain services shouldn't be charged to students if they never use the service. If they use it, the one time fee should be initiated then.
- There are no healthy foods served in the student union besides Subway. Taking away the salad bar and adding fast food was not a wise decision.
- I dislike the wifi services of the campus, it can't keep a steady connection. I understand that there are hundreds of students that use the wifi and that could be a possibility as to why it sucks. I was throwing my two cents in.
- There is an excess of Faculty/Staff parking and not enough Upperclass Commuter Parking.
- Instead of parking stickers, should have hanging tags. More convenient for students in case of car accident or need to change vehicles for a long period of time. Also will not leave sticker residue on windshield.
- There should be clearer signs for parking.

- I would like to be able to be in closer contact with my advisor in my first semester of Freshman year. I met with her in early September, and have many more questions than I did then, but she is unable to meet with me before scheduling,
- As a grad student, I have not used many of these services. However, these services are very important to the success of the students and the university.
- There needs to be more parking available on campus for students. There are a lot of empty staff parking spaces. Maybe some of these lots should be converted to parking lots for students. I think that Financial Aid should have the ability to print an on demand Award Letter for the student to sign in order to facilitate a quicker turnaround for aid services. In this time of budget cuts I think services should be provided in the order of priority with classes and instruction being paramount to everything else.
- I am very happy that Southeastern offers advising even for undecided students. It is very helpful and relieves a lot of my stress. I would like to see a Smoothie King, or such as, offered around the Student Union. I don't like walking all the way to North Campus so I can eat a bit healthier on occasion.
- The rec center needs to get new weights. Need more student parking.
- I am a grad student. I am generally only on campus in the evenings. Most of these questions are difficult for me to answer because they are highly geared towards undergraduate students.
- Extremely dissatisfied by the parking situation and the over enforcement of tickets
- Parking in the 2010 Fall semester was horrible. There were days the blocked off the parking lot behind the Health Center for no reason and students (Including myself) drove around looking for parking and missed class. Meanwhile, there were many open spaces for teachers not being used, and not to mention the entire parking lot that was empty for no reason. I was on campus all day and they did nothing with that lot full of empty spaces!
- Also any time that I have a problem/question with financial aid, I call and get a rude student worker who transfers me to another rude person and then 3 transfers later after I have explained my situation to 5 people I get someone who still doesn't know anything about how to help me!
- Finally, the library and computer labs on campus should use new technology that blocks facebook/myspace from their computers. I have spend minutes in line waiting for a computer between classes while watching students play on their facebooks and I just need to print one page of actual school work. If there were no students playing on Facebook while others waited for computers, there would be much more use of school work and productivity in classes!
- As a graduate student, I'm not on campus that often and have no used many of the services offered, but I'm very pleased with the ones I do use.
- University Police Department: does not grievance procedures, which I believe, gives the staff and student workers the essence of, "no controls are set in place to monitor our actions towards the parents and students who enter our office with questions and concerns about tickets, regulations, etc.. So in turn, the staff/student workers can treat the students/parents in any manner they desire, mostly rude. I believe that the University's Traffic and Parking Committee, University Police Department, and the President's Staff should strive to make rules and regulations in regards to complaints made by parents/students. It would greatly reduce the ego's of the people who work within that office, and their idea rock solid job security will be null and void; this is only IF policies and procedures are put in place.
- Financial Aid could use improvement.

- Campus Dining is too expensive, especially the Cayman Café.
- All other services offered are satisfactory.
- campus wide wireless Internet needs to be accessible in all areas and needs to work consistently. Enrollment numbers will continue to increase. Because of this fact, parking issues need to be addressed.
- -should involve more career building programs to students
- -should have more international students activities
- Because the majority of departments, and staff members only want to be contacted via email, or expect students to familiarize themselves with important information regarding the university, I believe the SELU website needs to be more easily accessible with modification to enhance the search engines. Anything that can be done via the internet, should be done including ID fees, etc.
- Parking used to be a real problem until the upperclassman parking garage became available!
- The counseling center was a wonderful resource and helped me get through difficult and stressful times. I believe that Dr. Hebert was a great counselor and helped me get to graduation.
- Why are we building a new track when we don't have enough parking? That space could easily be used for another parking garage. Isn't the track at stadium enough already?
- It's ridiculous that I have to pay extra for Lion Traxx when a) I don't use it, and b) it wasn't available when I was a freshman. Why should I pay fees to make the lives of incoming freshmen easier when they can walk from north campus to their classes just like I did. You're wasting our money and our time with these buses. Not only that, you're using so much gas for such menial trips that Southeastern's carbon footprint is probably a lot bigger.
- The computer lab in the nursing school building in baton rouge needs serious attention!!!
- With the cut backs made throughout the university, computer lab are not user friendly.
- My program does not lend to my being on campus for classes. I visit the library and professor's on an as need basis.
- I really haven't had a chance to use the services, I'm not of age to use the services I thought they were good 25 yrs ago I know they're much better now
- I love Southeastern so much.
- Financial Aid office's employees are sometimes very rude. They do not have enough employees to service all of the students. If Southeastern wants to keep growing like a large university, they need to have offices equipped with staff that are competent, organized, and well informed. Otherwise, they will keep have dissatisfied students.
- It's very frustrating when the computers are down or otherwise unavailable since we pay for this service and all assignments must be completed using a computer.
- There needs to be less teacher parking and more student parking.
- Of the services I use on a regular basis, I am most dissatisfied by the TRAXX services. We are told on the website that services are until 5pm in the afternoon. Prior to coming to SELU, I rode city and private bus programs almost everywhere. What it meant when it said that service stopped until a certain time was that the last run of the night was at that time. Which, is far from the truth at SELU. I have gotten out to stop #2, outside of DVIC at 4:40 in the afternoon after having been told that a full route takes 20 minutes to loop around, should allow for plenty of time to be picked up and taken back. However, standing out there at 4:40 with 14 other students, no bus ever came. Every day I leave my class in the KNSL building at 4:45, there are anywhere from 8-15 students waiting on a bus that will

never show. There is no strict schedule and the interactive application only works with the highest end smartphones, so it leaves the majority of the students wasting their time. Please fix this.

- I've heard that the SGA cut the amount of money to go to study abroad scholarships significantly owing to the higher education budget cuts that have been occurring lately. I've also been told that all of the funds that go to the study abroad scholarships come from student tuition. I don't see how this could possibly be affected by the budget cuts and insist that the scholarships be maintained at their previous levels. I've also heard that the online journals subscriptions were going to be canceled which if this is true or has already happened is insane. Surely there is something that can be cut from the budget before we remove the scalpel from the OR. These are nearly as important as textbooks in my opinion. Finally I'm very upset to hear that the school is not going to be getting new equipment such as a new NMR for the chemistry dept. and a new electron microscope to replace the aging units currently in use. I'm sure there are cases of this besides those mentioned and if true are a real disappointment.
- I have been happy with the ease of use of LeoNet and the fact that the text books are rentals. The amount of options that LeoNet offers is staggering. I've been very impressed with its performance and straightforwardness. Also, the fact that I can rent text books and don't have to bother with selling those I'm never going to use again or find a place to stash them is really really awesome. Overall I've been very satisfied with the university. The quality of the teaching staff is mostly top notch, and the facilities are also impressive. I just hope that the budget cuts won't affect the quality of the student experience and education.
- Parking is a total mess. There are not enough parking spots on campus for the number of students attending. Most of the staff in the business offices are not helpful nor do they seem to want to help nor are they able to answer 90% of student's questions or concerns. When you do ask the staff questions you frequently get conflicting answers from different departments. If you call the SELU offices, most of the time you can't get someone to pick up the phone and when you, they transfer you to 20 different people who all give you a different answer and most of the time 95% of what they tell you is wrong. Paperwork turned in to the business offices frequently gets misplaced or disappears making it necessary for someone to have to turn in the same thing half a dozen times. It's really ridiculous and unacceptable. You would think that an institute for higher learning would exhibit some degree of intelligence and organization. It's really pathetic how disorganized, uninformed, and unwilling to assist students most of the employees in the business offices are.
- great job
- The computer are never available largely because people are goofing around on myspace and facebook. I've needed to do schoolwork before on several occasions and could not because of this. Either there needs to be more computers or a ban on social networking sites.
- Parking is still inadequate.
- The yearbook is a waste of student money. They could just as easily host all the photos online for those who really want them.
- Caymen could be alot better than it is.
- I really like all the organizations that are offered. Especially PEEPS!
- Veteran services are good but could use more attention and create more opportunities for Veterans and Active duty personnel to go to school.
- They are all good.

- Need more parking.
- I do not like how some classes make you purchase a textbook when it is mandatory to pay the rental fee in our tuition.
- The SGA is not representative of the student body. Not all university students are so privileged yet SGA scholarships and activities seem to suggest that they are.
- There is a bit of intolerance when it comes to university housing. Having an abnormal gender disqualifies for both male and female dorms-- and no other arrangements were made despite explaining the issue to the office.
- The student union does not have enough variety in it and DEFINITELY not enough tables for busy lunch time. The southeastern channel often shows very boring material and I think a better way to broadcast it to the students is through an internet page. There are not enough parking spots at the moment, but I've heard that the school is working on it.
- I think that having the CSE is very beneficial for incoming freshmen because I know that any of my problems can be helped there. KSLU is a good radio station, but also a good source of information about the school. The shuttle services is also a very helpful!
- More parking times 100.
- I am happy about the number of different student organizations offered at Southeastern. Also, extremely please at the amount of Scholarship, Financial Aid, and money saving concepts (i.e. textbook rental) offered as well.
- Parking is horrible. I commute from baton rouge about 45 minutes away and i have to leave almost another 30-45 minutes earlier just to find a parking spot.. seems impossible to ever find a spot even with the big parking garage. I got a parking ticket for parking on the wrong side of a parking lot because the sides weren't clearly marked.. I shouldnt have to leave so early just to find a parking spot so i wont be late to class
- As a graduate student, I am unaware of almost all services, programs, etc. offered by SLU. The ones I've heard of or have used have been specifically mentioned or suggested by my graduate professors. My assumption is that undergraduate students are informed of resources at orientations. Perhaps a graduate student orientation (even if it is online or adapted in some way to keep in mind most of us work) would be a good idea.
- It would be great if the shuttle stopped at the TEC. I don't use all of the offices listed, but I believe that they are all important to the university and especially to the students enrolled in degree programs involving those departments. Many of the programs/activities give students the experience they need in their chosen field.
- I enjoy attending selu but one thing myself as well as most students, struggle with is the math lab. I dont understand why everything has to be on computers . I admit to being lazy but when you insert the wrong sign or symbol you miss the whole problem. I find that unfair. I HATE the MATH at SELU.
- Financial Aid is never available by phone or email.
- why are they cutting faculty at the college but not cutting the parking?? they keep taking the student parking spaces but the faculty parking spaces remain. parking is a HUGE issue but it seems that the university is not as concerned as they should be
- no comment except for the budget cuts.... nothing else to add really.
- As a new graduate student I am unfamiliar with campus. A brief orientation day would be helpful to become familiar with what campus has to offer.
- Coming from another university, I have found parking to be very good for a student population of this size.

- Better career services / counseling would be helpful for graduate students.
- The finance department definitely needs to have more classes available. The students are paying to go to these classes and many times have no option when it comes to what time and which professor they would like.
- Everything has been great!
- In regard to University Parking: I am currently a resident in the Livingston dormitory, and I am always hesitant to drive and run errands during the week so that I do not risk losing my parking spot and having to park in the overflow lot, which I find to be a very inconvenient area to park and then walk back to the dorm, especially at night. I do understand that parking continues to be a major issue at Southeastern. And in regard to Campus Dining Services: I believe healthier food options should be available in the Caymen café.
- There needs to be more parking and bus drivers.
- loved greek life and leadership oppertunities at Southeastern. My college experience would not have been the same without these two services/programs. I learned the social and leadership skills through my fraternity that i couldn't learn in the classroom.
- i think all of the activities and programs are great and i have been very pleased with it/
- Need more parking around campus. Need to stop making outrageous rule for parking: no parking backwards, on grass, or after a certain time. What if there are absolutely no teachers using the parking lot or the kids who live in residential halls don't own cars. Another thing is the Union should be open during weekends. EVERY OTHER UNIVERSITY IN THE STATE OF LOUISIANA has their Union open on weekends. Why is Southeastern behind the curve? Many people living in residential homes don't have cars or can't go home on weekends and are left to starve on weekends. If not they have to walk down the busy streets of Hammond to buy food or borrow a ride from people. Many people don't like to ask others for help or have extra gas money for rides. The international students were the only students that were being taken to Walmart by the Lion Traxx shuttle service.
- I am an older student, so alot of these offices and I will never see. But parking is an issue.
- They need healthier food options on campus like fresh fruits/vegetables and salads. Even the fast food places (Burger King) doesn't offer thier traditional salads. Parking is terrible. There are pot-holes and roots growing in some of the upper-class gravel parking lots. Someone's tires are going to get damaged.
- Academic programs are far more important than any of the above listed services. All of these services can be removed before ANY cuts should be made to courses, faculty, and most importantly fields of study. In addition to finding a better way to save money than cutting academic programs, the university needs to find a better way to make money than charging students \$50/parking ticket.
- There are not enough parking spots on campus. Shuttle services waste money, the students can walk to class like everyone else has for years. It is a fee that is not necessary and could be used elsewhere. Financial aid is given to students who stand outside of the buildings, don't go to class, and who then drop out on the drop date, and what happens to the money? Why are trees and plants being planted when programs are being cut? The appearance is not more important than courses!
- I want a print out of the student handbook! I dislike using the internet for it.
- We need better parking.
- Campus dining needs to be improved. They take advantage of poor college students. More choices needed as well.

- I think the computer lab at Cate should be open longer and more often.
- There are too many faculty parking spaces. I realize that the faculty needs to be able to park quickly, but there are always more than enough open spaces reserved for them.
- There is no classes to choose from and they are cutting alot due to budget cuts. Its hard enough to make a schedule but now that there is not many classes its close to impossible.
- Everything and everyone is extremely helpful around here. I always know what is going on and what I need to do.
- Southeastern needs a better parking system and lower fine prices!
- In general Southeastern Louisiana University has good undergraduate and graduate programs to offer.
- **NEED MUCH MORE UPPERCLASSMEN PARKING! FINANCIAL AID SHOULD COMMUNICATE IN MULTIPLE WAYS NOT JUST EMAIL ESPECIALLY IF A DEADLINE IN APPROACHING FOR A STUDENT.**
- Campus Parking--- I believe that there are far too many faculty parking places. I think that each faculty member should have an assigned parking place near the building that their office is located in, and for each classroom in everybuilding should have two space reserved for the instructor that is using the classroom at that time. Two spaces will allow for crossover time between classes. Also, every other service (staff, foodservice, retail etc.) should be assigned a specific number of parking place for the number of workers who are working per day.
- Parking is getting somewhat better, but there is still not enough parking. Also, there are not enough resources such as coputer labs available on campus. Paying a slightly higher tuition is no big deal if that's what it takes to get more available classes.
- Textbook rental should be open on weekends at least for the first two weeks of the semester.
- center for student excellence needs to offer tutoring for all majors!!!!
- The university needs to stop taking away commuter parking lots. It's hard enough to park as it is.
- I believe that the radio station could play more diverse music. I also think that the campus is not large enough to have a shuttle. It allows for sudents to be lazy. Use the money that is used for the shuttle to keep some of the teachers. The Greek life office should also have a second person that helps Pan-Hell orgs and who knows the process.
- Not enough parking for students.
- The police are rude, direspectful and the parking officers are the meanest, nastiest, most hateful people I've encountered in my college career. I, my friends and even family on campus have been treated hostilely by the parking officers.
- Parking is sometimes disorganized, however, I know that we have it better than a lot of other schools.
- Although I haven't used a lot of the above services, I do think they are important for other students that do need them. I also would like more variety of food at the student union--i.e. soups, salad bar, better sandwiches. Need more computer labs opened on campus. Library hours especially on Friday should be extended, and the library should be open on Saturday.
- The prices in bothe the UNION and the MAIN MARKET are extremely too HIGH.. It sad that YOU KNOW we are in college; some people do not have vechicles AND tuition keeps GOING UP, yet its okay to charge us 4 dollars for a box of cereal..
- need more parking for upper classmen
- Campus parking is a disaster, this is a problem that needs to be addressed.

- textbooks are not up to date. i.e. I am learning about sociology of North American Sport from a book printed in 2001. There is another book from the same company that has already been released. When I went to complete a class presentation I could not use my book because she wanted updated info and the book did not have it. NEED TO GET A NEW VERSION OF THIS BOOK!!
- Campus Dining needs better options for people who like to stay healthy. There are pre-made salads, but they all have meat and cheese in them. I'm a vegan, so I cannot have either of those things. All I can do is go to Subway because they let people create their own meals. More options like this would be nice.
- We need more parking for the amount of students that are starting to come to the university. Teachers have all the close parking. When a student is trying to find a parking spot there are all these spots vacant and they are all teacher spots. The university should calculate how many teachers are even at the university now since they cut half of them and decide which spots should be made student parking. It becomes very frustrating when all the student spots are taken and they have so many empty teacher parking spots. I am no longer in any basic math class but when it comes to math 92,155, and 161 they should not have even made an online program to go with it because the teachers are no longer teaching the students but they are just going through the program and many students have to teach it to themselves. The higher math classes are better because tests are actually done on paper and you learn out of the book FROM THE TEACHER.
- Many students, especially at the graduate level, rarely visit the Hammond campus because of online classes. Specifically, the graduate nurses never visit the Hammond campus and utilize the Baton Rouge nursing location for library and classes. In regards to parking, there is no way to obtain a parking pass without driving to Hammond. I would recommend distributing the parking passes through mail for additional fee.
- the people who write and control the issuing of parking fines are terrible people.
- I have been attending Southeastern for Three years and I have had one continual issue that needs to be addressed: PARKING!! The most Southern side of campus desperately needs more parking. At a glance, it looks like there is ample parking, but by 9:00am every weekday morning, all of the spaces are taken. In particular, parking needs to be added and space needs to be extended for Visual Art Majors in particular. It is unbelievable to have to arrive one hour before class time to search for a parking spot, only to have to park completely across campus. (There are quite a few non-art major students that park in that lot taking spaces from the students that have loads of materials to carry) Then, me as a Ceramic and Sculpture student, I have to carry very heavy materials to my classes and it is extremely hard to do so across campus. Also, I think special parking needs to be marked for senior commuters. With so many students commuting to SLU, a special place close to classes for us who have spent an extraordinary amount of time and money with this wonderful school would give great pride and thanks to any Senior student.
- Although I have never used the disability services, I attempted to do a paper on the services offered and had a difficult time finding the information needed on Southeastern's website. There is no direct link that brings you to information regarding services offered to those with disabilities, and you must use an exact search term for the disability link to show in the search. I could not find any housing information or specific academic accommodations. The website should be easier to locate and offer more helpful information to those with disabilities.

- The people in Admissions and Financial Aid are not at all knowledgeable about the processes of attending college. I called both offices multiple times, got multiple different answers, and basically just had to sit and wait and hope everything worked out or try to figure it out for myself. It took a long time for anything to get accomplished. I have heard this complaint from everyone else I have spoken to as well.
- Disabled Student Services needs to hire an expert in assistive technology. None of the instructors are aware that their office location has changed. They always get it wrong on the syllabus.
- The Police Department has been very rude on several occasions. I have experienced this personally and heard this from others. The only comment I have to make about University Housing is the noise very late at night without the RA asking to quiet down. The Cayman Cafe is great to have, I wish the pasta station had a few other burners though, the line builds up pretty quickly. Also, the CSE is great and has been very helpful.
- I have had so many issues with the Financial Aid office. They are very inconsistent with paperwork and do not follow the same protocol at times.
- Recently I had an accident in the parking lot in which a lady backed into me and the campus police officer made it quite obvious he had better things to do and didn't want to write a report out. It's a long story but I'll never call campus police again because of this incident.
- I feel one of the biggest issues / problems on campus is the parking. I am an upperclass commuter and it seems like most parking is reserved for faculty and/or staff. Yes, that is important to have parking for them but I think there is too many parking spaces for them. Ex: Fayard Hall - there is ALWAYS available spaces there but are reserved.
- I think that the textbook rental is really good and it helps out a lot. I like that Southeastern has a variety of activities going on all the time, especially because we have such a variety of people.
- It would be nice to have more awareness of commuter student problems. Having less classes that require homework be physically turned in on days that they do not meet would be nicer.
- Southeastern does not have enough parking for the amount of students that attend classes. More than half of the faculty parking lots are empty while students drive around for thirty minutes or more to find a spot, miss classes, and pay to park at surrounding businesses. This should never happen. Something needs to be done.
- Stop writing so many tickets and get another parking garage!!!!!!!
- As a graduate student, I find many of the fees, assessments, services, etc. to be unfair or a waste of my money. There are many things that I could see that would be legitimate charges, and I would not mind paying for...however, many of the current charges are viewed negatively, b/c a competent adult who is working hard for a salary and budgets money carefully does not look kindly upon paying for a service that isn't received.
- The Department of Financial Aid is one of the most important departments on campus, and my experiences with them have been nothing short of horrific. The counselors, student workers, and other office workers are typically discourteous and unhelpful, and the amount of hoops one needs to jump through to obtain financial aid is inexcusable. I don't think a single semester has passed in which I have received my aid easily and without problem or delay, even with meeting all of the academic standards that Southeastern requires of aid recipients. One semester I didn't receive aid until November, just 4 weeks before the semester was over. This is unacceptable, especially considering I was approved for financial aid over the summer, before school even started.

- The parking situation on campus is also horrendous. The parking garage is far too small considering the size of the Southeastern student body and the fact that it remains a commuter school. The "temporary" lots that are being laid across campus are poorly planned, have potholes, and flood. Some of them have been there for at least three years, which is hardly temporary. I have spent about 80% of my time as an upperclassman parking near downtown Hammond because I could not locate a spot on campus after 30-45 minutes of driving around, regardless of time of day. This makes paying for a parking tag as well as any parking fees (such as the ones used to build the parking garage) a complete waste of money. I can't help but think that the reason it's remained so bad for so long is so the University Police Department can continue to capitalize on illegally parked students, which would actually be acceptable if the money made from tickets was used to create more legal parking spaces for students.
- I would like for the University to provide more upper class parking (instead of taking them away).
- Increase internet service in the dorms.
- Southeastern Technology is a bust. Nothing ever works. Blackboard is constantly crashing. I wish teachers would stop relying on it to teach the class for them. Our media sources like KSLU and Southeastern Channel are great. However, The Lion's Roar is not. I know it is a student newspaper, but it is full of amateurish writing and 3rd rate journalism. It is also very politically leaning and doesn't report on our current budget situation adequately. The student deserve how they, faculty, and staff will all be affected on this campus since we pay a lot of money to be here.
- the on campus activities are fun
- I love University Housing due to the fact that it's a clean and safe environment and I can always find someone to help me with anything I need, but I HATE parking. There are NEVER any parking spaces close by so that I can unload all of my things and the police are always writing tickets for every little thing.
- Nothing to complain about!!!
- We as students dont have much parking and i dont appreciate that in places like the gravel parking lots where you see casr parked in unsure places of tickets or not and instead of have a sign police write tickets.... WE ARE COLLEGE BROKE STUDENTS 25-50 dollars tickets do nothing but piss us off and hate selu police for being buttholes. I'm not trying to be a smarttail but selu police are mean and have ugly bad attitudes. I've only met one selu police men that was kind and understanding.
- I do not like the math classes being on the computer. It is alot more difficult to learn from and get help with.
- Southeastern is doing an excellent job with the programs that they have on campus.
- I think the parking is rediculous. I think everyone should have a tag to be allowed to park, but it should be a first come first serve basis. There are tons of empty employee parking spots all over campus.
- Many offices on campus are filled with wonderful, helpful people...but some offices are absolutely horrible. I think most people agree that there needs to be some reform in administration. Many people would be glad to have a job working for Southeastern and would do it to the best of their abilities.
- I am very pleased with everything that's going on. A few things I don't really use, so they don't apply to me.

- Took classes off campus.
- I am very thankful for the things that we have here. I love the cafeteria, the rec center, and the campus.
- Records and Financial aid are very important. However, there have been multiple instances where I have been dissatisfied with the service of financial aid and records. On more than one occasion I have sent papers to the financial aid department only to here a response concerning they did not get all of my papers only a few, when I have sent them all in one bundle? I have had a big let down with records and admissions pertaining to a transferred math course that should have come over from another university but these departments failed to catch it which resulted in me repeating the course at Southeastern which was unnecessary. I understand the amount of paperwork and information being pushed through these offices daily but when things like this happen repeatedly it shows a lack of organization and awareness.
- I would like the University Bookstore and Textbook Rental to be opened 1 day on the weekend at the beginning and end of each semester to allow for those students who work during the week and live out of town, time to drive to Hammond and take care of their book issues without having to miss a day of work.
- The school newspaper definitely needs better editors...there are always mistakes and the writing isn't always of great quality. I rated some of the things pertaining to students (Greek life, student union, etc) somewhat high, due to the fact that I think a high morale is needed in order to make a university home to everyone.
- I am a EMBA student so many of these things do not apply to me. The main complaint or recommendation I have is that I don't understand why I have to sign into LEO, Email, and Blackboard individual of each other. I have the same username and password for each so it is a pain that I have to go back and forth- they should be tied together under one of the systems.
- The textbook rental is very helpful. It is cheaper than having to pay for a book that after you take the class, you never need it again and it feels as though you wasted your money, so I really like the fact that you can rent your textbooks.
- I'm satisfied with most of the functions of this school except for the most important office such as financial aid and admissions no one who works there is helpful and have any idea of what is going on you always get 50 different answers to one question one hand never knows what the other one is doing and when it comes to giving students information it always comes when it is too late and the student suffers for it. Basically the main purpose and function of these people job is not being completed. Also with parking there is not enough space for the students the teachers have more parking places than the student and they don't have to travel from one class to another as much. Also when there aren't any parking spots some students have to pay or park way off campus which is an inconvenience to the student even after you pay 45 dollars for a parking decal an nothing is being done to compensate to student.
- It would be nice if a 3rd bus was put in rotation, especially around the busy parts of the day.
- The financial aid department needs serious accountability and more training for counselors. I know more about my options, timeline, benefits, and procedures of financial aid than the counselors do. Also, during the time when students need to speak with financial aid, the phone system is set to forward phone calls to an automated response instructing students to call back later...even when the phone lines are not tied up. I have made phone calls to financial aid while waiting in financial aid to see if it was even going through...it wasn't...even though only one or two lines were lit up on the phone system.

- Math computer program is unacceptable, will tell possible freshman to avoid this school because of it.
- WE NEED MORE PARKING!
- Southeastern could use more parking and better dorms.
- Parking is an ongoing issue that we have had since I have been here and it doesn't seem to be getting any better.
- I have a HUGE problem with our southeastern police department. My car was broken into a couple of semesters ago and they did absolutely nothing to help me except say, "i'm sorry." I have a problem with this because that incident cost me a total of over \$400 dollars to replace my window and stolen items. This incident happened around peak school hours and in a parking spot very close to Garrett hall in front of the parking garage. I have learned from others that many other cars have been broken into with the same results. I find it very funny our police department can patrol around long enough to give ridiculous tickets for backing into spaces, parking tags on the wrong side of the window, etc., but cannot patrol around to stop criminals from breaking into cars. The students are paying for parking through tuition and parking tag fees. They should not have to worry about the safety of their belongings and vehicles while on campus. My second issue with Southeastern is the parking situation. The parking garage did help with parking but not enough. I have had to drive around for forty five minutes around campus at times to find a parking spot. I am also a senior at Southeastern and have upper class parking. Southeastern is growing and the parking needs to grow as well!
- Provide REAL information about what an incoming freshman
- The Cayman Cafe should have later hours, in my opinion. The parking for residential life on campus should be GREATLY improved.
- If feel like the health center could be more helpful when you go to visit them. Everytime I go since I have insurance they don't want to really help me due to that. Even though I pay the fee for it and also wish they would treat me as if I am a student without insurance and don't feel good. They are very friendly and nice! I also think the food all over southeastern is over priced! We are college students please remember that! I can go down the road to burger king to get the dollar menu. Also if I don't have a meal plan I don't eat at the cafeteria even though I love the food, because it is crazy 7\$ even if I get one piece of fish! I just think SLU should consider that.
- Parking is awful.
- Parking is awful. It takes so long to find parking and when you do you have to walk forever with everything in your backpack because it's too far to walk to your car! Definitely need more parking!!! Also, you have internet classes but don't have enough computer labs to do the classes on. I realize people do these classes at home but if you have 4 classes on campus and 1 internet, you won't go home to Mandeville or Covington or Baton Rouge just to do 1 online class.
- NEED more computer labs and more computers that work!!!
- As a 100% online student, I pay extra for a "technical fee". With this fee I should be able to download the latest and greatest Microsoft word, excel, etc etc....other universities provide this for all of their students so they will be able to proficiently use Word 2007 etc...I believe "student life" needs to focus on more post graduation skills.....I have a family and kids in private school. I have to budget wisely so I am still using Microsoft 2003. I think that all

SELU grads should have the latest and greatest tools to succeed when they graduate. Thanks for asking.

- Something needs to be done about parking, and the gravel parking lots should be cemented. It is ridiculous the holes in the gravel, that are there this year.
- I believe the choices which I selected I would appreciate if they could remain on campus because I use them frequently or at one point or another.
- I think the Subway on campus is in desperate need of some management over haul, a simulation and modeling study for computer science was done recently showing the average turn around for a sandwich to range from 8-10 minutes per sandwich, the employees are typically loud, rude, and unpleasant to be around. Also with the fee increase going to many of these services, honestly it would probably be best if they were cut, many of these services do not serve the student body, or are no longer relevant, IE the hand book, make it a pdf, and mail it to each student. The health center has long been fairly useless, its an aspirin dispenser that often tells you, you should goto the hospital, or they can't give you medications for what sickness you have. Either over haul it, or close it, why have us pay for mediocrity
- Parking is ridiculous! Just disgusting.
- I've worked on campus since my sophomore year and my job requires me to deliver items to any and all the offices on campus. I have been to every building, every department, ever nook and cranny of the university. The amount of fluff departments on our campus is unfortunately very high. There are so many specialized departments that it leads to a lot of them not being very busy at all. Whenever I visit those departments, they are more often than not on facebook, youtube, or they're on their cellphone not doing anything at all. If you want to see the most inactive workplace on the planet, go visit North Campus building B. There needs to be some serious restructuring of our administrative system and it needs to be done soon before SLU chokes on its own bureaucracy. Everyone is afraid to make important decisions because it could cost them their job, so the school rewards inactive employees rather than proactive ones.
- The Multicultural/International Student Services has done a great job in assisting international students this semester. I really appreciate their work.
- I really believe that Southeastern needs to expand their campus parking. It is a huge problem having such small parking areas near the dorms.
- Parking is obviously a hot topic on campus. There is a severe and overwhelming lack of student parking in relation to the number of upperclassmen who go to this university. I am one of the hundreds who are dissatisfied with the parking situation on campus. It is absurd that we have enough money allotted to pay for Friday Night Live bands every week, but not enough to pave all of the parking lots on campus. It is also outrageous that the university would sell more parking passes than there are parking spaces. I realize that this school is a business and needs to make money in order to remain open, but a good business knows that it cannot sell more products than it has to offer. I arrive on campus thirty minutes before my first class begins and I have been late because I've had to wait for someone to leave, while there are entire empty lots of faculty parking around campus. Something needs to be done about this issue, because it is something with which many students struggle.
- Parking is ridiculous! Our tuition keeps going up but there are less places to park! There are always open spaces in teacher parking but we are not allowed to park there! I do not use most of the services listed on this survey but the technology fee is a joke! There is always a huge

line in the library or a class coming in. Why are there no labs in Fayard? There are classrooms full of computers that are rarely used! Also, being a Senior it seems that all the upper level classes are late in the day! Why is that? We have had a crappy schedule for the last 4 years! We can't have a decent one for the last year?

- The International Student services are doing a great job and need to continue doing what they are doing.
- the financial aid office is so unorganized and my account gets messed up because they lose papers I've already signed and its really inconvenient to keep going back. It ends up making me not able to get my textbooks until weeks after classes start. Student workers should not be working in that office!!
- I live off campus and I am not aware of all the services the school provides. I very pleased with the Department of Teaching and Learning. All of the instructors are very nice and kind.
- I am disappointed that I have still not gotten my post office box key after I personally went into the housing office about 2 months ago. I went recently and I still haven't received it.
- I joined an indoor soccer team, and it's been great since. I made new friends, and now I'm interested in joining a couple of student organizations. We have a lot of student organizations, and many of them require no fees.
- The copy machines on campus never work. The Health Center is not at all useful. Everytime I go there I later have to go to an urgent care center. The financial aid workers never know any answers to your questions. Grad students have to pay textbook rental fees, but don't have any books to rent and have to buy them. We are paying twice for our books. I wish the copies you receive free on your account with the technology fee would roll over to the next semester if they are unused.
- internet in the dorms = crap
- Southeastern's Parking is horrible. Unless you are here at 7:30 in the morning it is very difficult to find a parking spot. Another thing is SLU's police department, they are very rude when they talk to people. From experience I have been yelled at by one of the police officers and have had some concerns and tried to get them addressed and it was as if they didn't even want to help me.