

Current Student Survey 2010-2011

Technology Report

A total of 2,500 surveys were sent electronically via SurveyMonkey to a randomly selected sample of students who were enrolled at Southeastern in the Fall of 2010. Of the 2,500 surveys distributed, 32 were returned as non-deliverable. Of the 2,468 remaining surveys, 751 were completed for a response rate of 30%.

Students were asked to express their satisfaction with the use of technology in classroom teaching, as well as computer hardware, software, and instruction available on campus. They were also asked to express their satisfaction with computer lab locations, help available to answer technology questions, the use of the Technology fee to improve the technical environment at Southeastern, and the use of LEONet, Webmail and Blackboard. Overall, students are most satisfied with the use of University e-mail (mean=4.45) and are least satisfied with the availability of classes, sessions, or workshops for learning how to use software (mean=3.54).

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Uses of technology in classroom teaching	24 (3.2%)	64 (8.7%)	183 (24.8%)	233 (31.5%)	235 (31.8%)	3.80
Computer hardware available on campus for student use	19 (2.6%)	67 (9.1%)	199 (27.1%)	234 (31.9%)	215 (29.3%)	3.76
Computer software available on campus for student use	21 (2.8%)	57 (7.7%)	182 (24.6%)	244 (33.0%)	236 (31.9%)	3.83
Availability of classes, sessions, or workshops for learning how to use software	32 (4.3%)	77 (10.4%)	255 (34.6%)	207 (28.1%)	166 (22.5%)	3.54
Computer lab locations on campus	27 (3.6%)	65 (8.8%)	188 (25.3%)	228 (30.7%)	234 (31.5%)	3.78
Amount of help available to answer technology questions	22 (3.0%)	71 (9.6%)	217 (29.4%)	242 (32.7%)	187 (25.3%)	3.68
Use of the Student Technology Fee to improve the technical environment	39 (5.3%)	79 (10.6%)	224 (30.2%)	222 (29.9%)	178 (24.0%)	3.57

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	Mean
Use of Student Registration System (LEONet)	17 (2.3%)	36 (4.8%)	159 (17.3%)	267 (35.8%)	296 (39.7%)	4.06
Use of University e-mail	6 (0.8%)	9 (1.2%)	63 (8.5%)	229 (30.8%)	436 (58.7%)	4.45
Use of Blackboard	13 (1.7%)	35 (4.7%)	126 (16.9%)	258 (34.6%)	314 (42.1%)	4.11

The second question in the Technology section asked respondents to indicate how often they use computing services on campus, including word processing, multimedia (CD-ROM), world wide web, e-mail, spreadsheets, and the Student Administration System (PeopleSoft). Overall students indicated they use e-mail most frequently (mean=4.56) and spreadsheets least frequently (mean=2.35).

On a scale from 1 to 5, where 1 means Not at All and 5 means Frequently, please indicate how often you use the following computing services on campus.

	1 - Not at All	2	3	4	5 - Frequently	Mean
BlackBoard	27 (3.6%)	24 (3.2%)	45 (6.0%)	116 (15.5%)	534 (71.6%)	4.48
Word Processing	96 (12.9%)	47 (6.3%)	108 (14.5%)	133 (17.9%)	361 (48.5%)	3.83
Multimedia (CD/DVD)	279 (37.4%)	133 (17.9%)	151 (20.3%)	83 (11.1%)	99 (13.3%)	2.45
World Wide Web	46 (6.1%)	28 (3.7%)	51 (6.8%)	72 (9.6%)	551 (73.7%)	4.41
E-Mail	24 (3.2%)	27 (3.6%)	36 (4.8%)	81 (10.9%)	577 (77.4%)	4.56
Spreadsheets	304 (40.8%)	141 (18.9%)	130 (17.4%)	75 (10.1%)	95 (12.8%)	2.35
Student Administrative System (PeopleSoft)	34 (4.6%)	67 (9.0%)	183 (24.5%)	212 (28.4%)	251 (33.6%)	3.78