

Faculty Staff Survey 2014-2015

Q1 Following is a list of institutional support programs and offices Please indicate your overall satisfaction with each office. Please respond based on personal interactions, if you have never interacted with the office, please indicate NA.

Answered: 571 Skipped: 3

	1 - Very Dissatisfied	2	3	4	5 - Very Satisfied	NA	Total
Admissions	3.00% 17	6.35% 36	10.41% 59	18.52% 105	22.93% 130	38.80% 220	567
Alumni	0.53% 3	2.82% 16	6.70% 38	18.17% 103	42.86% 243	28.92% 164	567
Athletics	2.81% 16	4.04% 23	8.26% 47	18.10% 103	24.25% 138	42.53% 242	569
Auxiliary Services	0.53% 3	1.24% 7	7.60% 43	15.19% 86	30.21% 171	45.23% 256	566
Budget Office	1.59% 9	2.65% 15	8.66% 49	13.60% 77	28.98% 164	44.52% 252	566
Campus Activities Board	1.06% 6	2.30% 13	7.42% 42	11.66% 66	16.78% 95	60.78% 344	566
Campus Card Operations	0.53% 3	0.71% 4	9.36% 53	15.37% 87	36.57% 207	37.46% 212	566
Campus Dining	0.71% 4	3.35% 19	11.29% 64	21.52% 122	40.56% 230	22.57% 128	567
Career Services	0.53% 3	1.77% 10	5.65% 32	11.84% 67	20.14% 114	60.07% 340	566
Center for Student Excellence	1.06% 6	2.82% 16	11.09% 63	13.56% 77	25.18% 143	46.30% 263	568
Center for Faculty Excellence	1.60% 9	1.60% 9	6.41% 36	13.17% 74	49.64% 279	27.58% 155	562
Central Receiving & Delivery	0.35% 2	1.24% 7	7.09% 40	20.57% 116	30.32% 171	40.43% 228	564
Client Connectivity	1.07% 6	2.50% 14	6.79% 38	13.57% 76	22.32% 125	53.75% 301	560
Client Mobility	1.41% 8	1.94% 11	6.00% 34	11.11% 63	17.64% 100	61.90% 351	567
Client Services	0.53% 3	1.60% 9	7.13% 40	12.83% 72	25.67% 144	52.23% 293	561
Columbia Theatre	0.35% 2	1.76% 10	6.00% 34	12.70% 72	37.21% 211	41.98% 238	567
Controller's Office	1.59% 9	3.35% 19	10.23% 58	20.99% 119	36.51% 207	27.34% 155	567
Disability Services	0.53% 3	1.94% 11	8.99% 51	12.35% 70	22.40% 127	53.79% 305	567
Document Source Print and Mail Center	1.06% 6	1.24% 7	7.08% 40	20.35% 115	48.50% 274	21.77% 123	565

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Facility Planning	3.89% 22	5.13% 29	9.03% 51	13.98% 79	24.25% 137	43.72% 247	565
Financial Aid	1.41% 8	5.81% 33	12.15% 69	13.03% 74	16.02% 91	51.58% 293	568
Human Resources	2.46% 14	2.11% 12	9.49% 54	24.96% 142	56.59% 322	4.39% 25	569
Institutional Research	0.70% 4	2.99% 17	10.39% 59	17.61% 100	27.29% 155	41.02% 233	568
Internal Audit	0.89% 5	1.42% 8	5.85% 33	10.46% 59	17.20% 97	64.18% 362	564
KSLU	0.53% 3	1.23% 7	4.59% 26	10.58% 60	29.45% 167	53.62% 304	567
Lion's Lagniappe	0.88% 5	0.53% 3	5.31% 30	8.14% 46	21.95% 124	63.19% 357	565
Multicultural/International Student Affairs	0.71% 4	1.06% 6	7.05% 40	9.70% 55	18.34% 104	63.14% 358	567
Physical Plant	1.94% 11	5.28% 30	14.96% 85	26.06% 148	38.38% 218	13.38% 76	568
Property Control	0.71% 4	0.53% 3	9.03% 51	14.34% 81	35.40% 200	40.00% 226	565
Public Information	0.88% 5	2.30% 13	7.96% 45	15.58% 88	36.46% 206	36.81% 208	565
Purchasing	1.06% 6	2.83% 16	9.36% 53	17.31% 98	33.75% 191	35.69% 202	566
Records & Registration	2.30% 13	3.90% 22	11.17% 63	20.39% 115	31.74% 179	30.50% 172	564
Recreational Sports & Wellness	1.23% 7	1.41% 8	9.17% 52	17.28% 98	28.40% 161	42.50% 241	567
Safety & Hazardous Materials Management	1.94% 11	4.76% 27	7.94% 45	13.58% 77	27.69% 157	44.09% 250	567
Shuttle Services	0.18% 1	0.35% 2	4.94% 28	8.64% 49	20.11% 114	65.78% 373	567
Sims Memorial Library	0.35% 2	0.88% 5	6.17% 35	19.75% 112	49.21% 279	23.63% 134	567
Southeastern Channel	0.35% 2	1.95% 11	9.56% 54	13.27% 75	19.29% 109	55.58% 314	565
Sponsored Research & Programs	0.71% 4	1.76% 10	6.00% 34	12.52% 71	29.45% 167	49.56% 281	567
Student Conduct	1.23% 7	1.59% 9	7.76% 44	11.99% 68	19.93% 113	57.50% 326	567
Student Engagement	1.06% 6	2.48% 14	7.08% 40	11.50% 65	16.64% 94	61.24% 346	565
Student Publications	0.35% 2	1.06% 6	6.89% 39	12.19% 69	20.49% 116	59.01% 334	566
Student Union	0.71% 4	1.41% 8	9.19% 52	22.61% 128	44.70% 253	21.38% 121	566
Testing	0.70% 4	2.11% 12	8.45% 48	16.20% 92	24.82% 141	47.71% 271	568
Textbook Rental	2.12% 12	6.01% 34	12.01% 68	15.90% 90	17.14% 97	46.82% 265	566

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University Bookstore	1.07% 6	3.55% 20	11.55% 65	27.89% 157	37.66% 212	18.29% 103	563
University Center	0.89% 5	1.95% 11	8.51% 48	17.38% 98	30.14% 170	41.13% 232	564
University Counseling Center	0.71% 4	1.76% 10	6.88% 39	11.46% 65	26.10% 148	53.09% 301	567
University Housing	1.06% 6	1.59% 9	6.01% 34	7.95% 45	19.96% 113	63.43% 359	566
University Police	1.95% 11	4.08% 23	11.17% 63	23.76% 134	43.79% 247	15.25% 86	564